



## TERMS & CONDITIONS AND STUDIO POLICIES

### Monthly Membership Terms & Conditions:

- Monthly Memberships are set up for automatic payment and are charged on the 1st of the month.
- Membership cancellation requests must be submitted before the 1st of the month. If a cancellation/refund is requested after the 1st, a \$10 late refund fee will be applied.
- Unused classes do not roll over into the following month for use.
- GLAMBOD PILATES will be informed of any changes in payment information before the payment is due.
- Any overdue charges must be paid before attending any classes.
- Taking additional classes beyond the amount allowed in the membership will incur additional charges. This does not apply to the Unlimited Membership.
- Chargebacks will not be authorized for these class credits as these fees & terms have been approved.
- There is a 12-hour cancellation policy. Failure to cancel early or no-show will result in losing a class credit or a \$10 fee for those with an Unlimited Membership.
- Classes are non-transferable.

### Class Package Terms & Conditions:

- The 10 Class Package is valid for 2 months from the date of purchase.
- Taking additional classes beyond the amount allowed in the package will incur additional charges.
- Chargebacks will not be authorized for these class credits as these fees & terms have been approved.
- There is a 12-hour cancellation policy. Failure to cancel early or no-show will result in losing a class credit.

- Classes are non-transferable.

#### **Private Sessions Terms & Conditions:**

- Private sessions are valid for 1 month from the date of purchase.
- Chargebacks will not be authorized for these sessions as these fees & terms have been approved.
- There is a 12-hour cancellation policy. Failure to cancel early or no-show will result in losing 50% of the deposit.
- Sessions are non-refundable.
- Classes are non-transferable

#### **Special Promotion Terms & Conditions:**

(i.e. 2 classes for \$49, Buy 3 + Get 1 free for \$99)

- Special promos are valid for 1 month from the date of purchase.
- Chargebacks will not be authorized for this promo as these fees & terms have been approved.
- There is a 12-hour cancellation policy. Failure to cancel early or no-show will result in losing a class credit.
- Classes are non-transferable.
- Promo is non-refundable.

#### **Studio Policies**

- First-time trial clients need to arrive at the studio 5 minutes before the class begins. If a trial arrives after the class has begun, the trial will need to be rescheduled and will lose the credit for that class.
- Once the instructor finishes the stretch, active members will need to reschedule and lose the credit for that class.
- Disrespect towards the instructors or current members will not be tolerated and will be the cause of immediate removal from the studio.

If you have any questions, doubts or concerns, please email us at [info@glambodpilates.com](mailto:info@glambodpilates.com).

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